

**American Samoa Community College**

Spring | **16**

Divisional Assessment  
Management Information System



**American Samoa Community College**  
**FY 2016 Divisional Assessment**  
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**Management Information System**

**Explain how your mission and outcomes support the institution's mission (Faamatala le sootaga ma le lagolagoina o la tou manulaufi ma matati'a ausia o le Manulauti a le Kolisi):**

Text Responses

MIS provides technology support for ASCC students, faculty and staff.

MIS supports technology for ASCC. Each statement in the outcomes supports technology users. The missions states that ASCC supports technology, and this is reflected in MIS's mission and outcomes.

**Please check/mark how your Department/Program/Division's Mission link to ASCC's Mission (Faamolemole faailoa mai pe faapefea ona fesootai le manulauti a lo outou matagaluega/polokalama/vaega ma le manulauti o le Kolisi):**

	Yes (Ioe)	No (Leai)	Please explain and provide evidence (Faamatala):	Standard Deviation	Responses	Weighted Average
Transfer to institutions of higher learning: (Faauauau atu i iunivesite ma aoaoga maualuluga atu):	2 (67%)	1 (33%)	0 (0%)	0.82	3	1.33 / 2
Successful entry into the workforce (Faamanuiaina i galuega):	3 (100%)	0 (0%)	0 (0%)	1.41	3	1 / 2
Research and extension in human and natural resources; (Sailiiliga ma le faalautega I mataupu tau tagata ma punaoa faalenatura):	2 (67%)	1 (33%)	0 (0%)	0.82	3	1.33 / 2
Awareness of Samoa and the Pacific (Silafia o Samoa ma le Pasefika):	3 (100%)	0 (0%)	0 (0%)	1.41	3	1 / 2
						1.17 / 2

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**1a. Does the Department/Program/Division conduct/undergo a periodic evaluation on the effectiveness of instruction and services? (E faatino ni suesuega faavaitau a le matagaluega/polokalama/vaega e iloilo ai le aogā o aoaoga ma tautua?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	0 (0%)	2 (50%)	0.94	4

**1b. Please explain: (Fa'amolemole fa'amatala)**

Text Responses

no commits

No Comment

I don't deal with that

MIS is evaluated through program review.

**2. How does your Department/Program/Division support student learning and achievement? (E faapefea ona lagolago e le tou matagaluega/polokalama/vaega aoaoga ma tulaga ausia a tagata aooga?):**

Text Responses

our department helps better students educations with providing them with better technologies, strong connection; etc..

Providing ASCC students with technology support with computer labs on campus. Also, include creating username and password for each student during registration.

We Support the student learning by providing computer and the internet for the student to do their research and type there paper.

MIS supports student users for technology through providing logins. MIS supports students indirectly by providing services to faculty and staff and are employed at ASCC.

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**3. Check the following used for evaluating the effectiveness of the Department/Program/Division: Please explain how each is used. (Togi ripoti na faaaogā i le iloiloga o le aogā o la outou vaega. Faamolemole faamatala pe faapefea ona faaaoga ia ripoti taitasi.):**

	Yes (Ioe)	No (Leai)	Please Explain	Standard Deviation	Responses	Weighted Average
Annual Reports (Ripoti faaletausaga: Ioe pe Leai, Faamolemole faamatala.)	2 (50%)	2 (50%)	0 (0%)	0.94	4	1 / 1
Quarterly Reports (Ripoti faalekuata. Ioe pe Leai, Faamolemole faamatala)	3 (75%)	1 (25%)	0 (0%)	1.25	4	1 / 1
Bi-weekly Reports (Ripoti tai lua vaiaso. Ioe pe Leai, Faamolemole faamatala.)	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 1
Student Learning Outcomes (Agavaa Ausia Tagata Aooga. Ioe pe Leai, Faamolemole faamatala)	1 (25%)	3 (75%)	0 (0%)	1.25	4	1 / 1
Institutional Strategic Plan (Fuafuaga Faataatia Kolisi. Ioe pe Leai, Faamolemole faamatala)	3 (75%)	1 (25%)	0 (0%)	1.25	4	1 / 1
Performance Evaluation (Iloiloga o Galuega Faatino. Ioe pe Leai, Faamolemole faamatala)	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 1
Program Review (Iloiloga o Polokalama. Ioe pe Leai, Faamolemole faamatala)	2 (50%)	2 (50%)	0 (0%)	0.94	4	1 / 1
Course Evaluation (Suesuega o Mataupu. Ioe pe Leai, Faamolemole faamatala)	1 (25%)	3 (75%)	0 (0%)	1.25	4	1 / 1
Student Satisfaction Survey (Suesuega Lotomalie Tagata Aooga. Ioe pe Leai, Faamolemole faamatala)	2 (50%)	2 (50%)	0 (0%)	0.94	4	1 / 1
Fact Sheets (Pepa o Faamatalaga Moni. Ioe pe Leai,	2	2	0	0.94	4	1 / 1

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	Yes (Ioe)	No (Leai)	Please Explain	Standard Deviation	Responses	Weighted Average
Faamolemole faamatala)	(50%)	(50%)	(0%)			
Other Evidence (Nisi faamaumauga. Ioe pe Leai, Faamolemole faamatala)	2 (50%)	2 (50%)	0 (0%)	0.94	4	1 / 1  1 / 1

**1a. Have evaluation processes resulted in recent/continuous improvements? Please explain (Na mafai ona fa'auau faaleleiga ona o faaiuga mai iloiloga?)**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (25%)	0 (0%)	3 (75%)	1.25	4

**1b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

no commits

No comment

I don't deal with that

MIS uses satisfaction survey to improve on activities and projects. MIS also uses performance evaluations and biweekly reports to improve its performance.

**2. What outcomes did these improvement help achieve? Please explain (O a ni matāti'a na mafai e nei faaleleiga ona 'ausia? Faamolemole faamatala):**

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Text Responses

no commits  
 No comment  
 All outcomes.  
 Load All Text Responses

**3a. Where there any recommendations from the previous Divisional Assessment (2015) that were not completed/acted on in the past year? (Na iai ni fautuaga mai le Suesuega a le Vaega e le'i mafai ona faia i le tausaga talu ai?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (25%)	0 (0%)	3 (75%)	1.25	4

**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that  
 These were reported in the 2015 Summary report, all incomplete outcomes and objectives were either cancelled or moved to the new fiscal year.

**4. List significant achievements made to this Department/Program/Division over this past year (Lisi mai ni matāti'a na ausia e le polokalama/matagaluega/vaega i le tausaga talu ai?):**

Text Responses

online registration.

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A new System Administrator was hired.

**1a. Does your Department/Program/Division recognize and implement feedback from faculty and staff in decision making for continuous improvement to the institution? (E amanaia ma faaoga e tou matagaluega/polokalama/vaega manatu tuuina mai e faiaoga ma tagata faigaluega i faaiuga fai mo le fa'aauau o le faaleleia o le Kolisi?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**1b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

no commits

I don't deal with that

Staff meetings allow for MIS staff members to share. Also, some staff participate in committees.

**2a. Are Department/Program/Division SOPs and decisions regularly communicated to staff/faculty? (E masani ona logo atu i tagata faigaluega/faiaoga faaiuga ma faagasologa (SOP) a le Vaega/Matagaluega/polokalama?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**2b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

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I don't deal with that

Through staff meetings and daily conversations when necessary.

**3a. Are the decisions systematically documented and archived? (E faasolosolo lelei le faamauina ma le teuina o faaiuga?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (25%)	1 (25%)	2 (50%)	0.47	4

**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

There is no SOP for systematic archiving documentation of decisions.

**1a. Is the Number of personnel adequate to support your Department/Program/Division? (O fetau le fuainumera o tagata faigaluega mo le lagolagoina o lau matagaluega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (25%)	2 (50%)	1 (25%)	0.47	4

**1b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

We need more reliable people

I don't deal with that



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**2a. Do personnel possess all specialized skills or credentials required to support the Department/Program/Division? (Ua iai i tagata faigaluega agavaa poo tomai tau aoga o loo manaomia i le lagolagoina o le polokalama?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**2b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

Only a few and some are not reliable.

I don't deal with that

**3a. Are all proper documentation (degrees, certificates, etc.) on file and continuously updated? (O atoatoa faamaumauga (tikeri, tipiloma...) i faila ma faaauau faaopoopoga?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	0 (0%)	2 (50%)	0.94	4

**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I'm not sure about this

I don't deal with that

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**4a. Are all personnel in this Department/Program/Division careful in protecting the security, confidentiality and integrity of student information according to FERPA? (O faaeteete tagata faigaluega i lenei vaega i le malu puipuia o faamatalaga uma e tusa ma tulafono a le Kolisi, Faigamalo faalotoifale, feterale?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**4b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

**5. Does your Department/Program/Division effectively use its personnel to achieve its mission? (O faaaoga tatau e lau matagaluega/polokalama/vaega au tagata faigaluega ina ia 'ausia ai lana manulaufi?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**5b. Please explain how it can be improved: (Faamolemole faamalamalama mai i lalo pe faapefea ona faaleleia.)**

Text Responses

I don't deal with that

**Are you a full time or Part Time employee?**

	Full Time:	Part Time:	Responses
All Data	4	0	4

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	Full Time: (100%)	Part Time: (0%)	Responses
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**Number of Courses you teach:**

Text Responses

None  
None  
NA

**Degrees, Coursework, and or Publications:**

Text Responses

None  
BS in Business Administration Option MIS MS in Information Systems

**Other Qualifications not listed in previous question:**

Text Responses

**List involvement in college/instruction, community activities (i.e., club sponsorships, committees, boards, organizations, etc.)**

Text Responses

Steering Committee Data Committee Registration Committee

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**1a. Have faculty/staff in the Department/Program/Division involved themselves in in-service training and other professional development? (Na auai le afaigaluega o le matagaluega/polokalama/vaega i ni aoaoga a’o galulue ma isi aoaoga auā le alualu i luma?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	0 (0%)	2 (50%)	0.94	4

**1b. If "yes", please list evidence (Afai e “Ioe” faamatala mai pine faamau o iai.):**

Text Responses

I don't deal with that

**2a. Are there any unmet needs for professional development among personnel in this Department/Program/Division? (O iai ni manaoga tau aoaoga e le’i faia mo le afaigaluega a lau matagaluega/polokalama/vaega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**2b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

iMac training

I don't deal with that

Technicians need more training, but there is little funding for this, so we try to do this internally.

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**3a. Are faculty/staff evaluated on an annual basis by the immediate Supervisor (i.e., Director, Dean, Vice-President, Chairperson, etc.)? (O iloilo galuega faatino faaletausagea mo faiaoga/tagata faigaluega e le Ta'ita'i (e pei o Taitaifono, Faatonu, Matua o le saofaiga, Sui-Peresitene.):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

Evaluating your working performance, weaknesses and improvements.  
 I don't deal with that

**4a. Are evaluations consistent and completed in a timely manner as documented in ASCC policies? (O mulimulita'i iloiloga o galuega faatino e tusa ma tulafono a le Kolisi Tuufaatasi?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

**4b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

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**1. Briefly describe the facilities occupied by your Department/Program/Division (i.e., classrooms, offices, labs, etc.)? (Otooto mai se faamatalaga o ituaiga fale/potu o faaaoga e lau matagaluega/polokalama/vaega e iai potu aoga, ofisa, potu su'esu'e, ma isi):**

Text Responses

None

MIS occupies 3 offices and 2 computer labs.

**2a. Are all facilities adequate to support the mission of your Department/Program/Division? (O talafeagai fale/potu aua le lagolagoina o le manulauti a lau matagaluega/polokalama/vaega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	1 (25%)	1 (25%)	0.47	4

**2b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

**3a. Does the Institution operate and maintain physical facilities that are adequate to serve the needs of this Department/Program/Division? (O faaaoga ma tausi e le aoga ni fale/potu e talafeagai e tautuaina le mana'oga o le matagaluega/polokalama/vaega.):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (75%)	0 (0%)	1 (25%)	1.25	4

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**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

**4a. Does the institution take reasonable steps to provide a healthy, safe, and secure environment for this Department/Program/Division? (O faia e le kolisi ni gaoioiga mo se siosiomaga maloloina, saogalemu, ma malupuipua mo lenei matagaluega/polokalama/vaega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	1 (25%)	1 (25%)	0.47	4

**4b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

Taking care of this is up to the Division Head working with PFM.

**5a. Are the physical facilities accessible to persons with disabilities? (O faigofie ona faaaoga potu/fale e tagata o iai manaoga faapitoa?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	1 (25%)	1 (25%)	0.47	4

**5b. If no, please describe below what is needed to make your area accessible (faamolemole faamatala mai i lalo atu mea e moomia e faafaigofie ai ona faaaoga):**

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Text Responses

I don't deal with that  
 Not all of them.

**6a. Are additional facilities required to support the Department/Program/Division? (O iai ni fale /potu faaopoopo o moomia e lagolago ai le matagaluega/polokalama/vaega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	0 (0%)	1 (25%)	3 (75%)	1.25	4

**6b. If so, please list and explain (Afai o lea, faamolemole lisi i lalo ma faamalamalama mai):**

Text Responses

I don't deal with that

**1. Briefly describe current equipment used by your Department/Program/Division and indicate whether it is adequate or inadequate (Otooto mai meafaigaluega o loo faaoga i le taimi nei e lau matagaluega/polokalama/vaega ma faailoa mai poo talafeagai pe leai):**

Text Responses

CAT5/CAT6 ethernet cables, Drills, race ways, RJ45, crimpers, cutter etc. They are adequate  
 All technology equipment. MIS supports technology so has access to every equipment on campus.

**2a. Are additional equipment required to support the Department/Program/Division? (O moomia nisi meafaigaluega e lagolago ai le matagaluega/polokalama/vaega?):**



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	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (67%)	1 (33%)	0 (0%)	0.82	3

**2b. If so, please list and explain (Afai o lea, faamolemole lisi mai ma faamalamalama.):**

Text Responses

MIS budgets for purchasing of new equipment for this purpose each year.

**3a. Does the Department/Program/Division account for its equipment through regular inventory? (O mataitū lelei e le matagaluega/polokalama/vaega ana meafaigaluega, e ala i ana suega oloa faavaitau?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	3 (100%)	0 (0%)	0 (0%)	1.41	3

**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

Inventory every week, make sure that all equipment are not misplaced

**4a. Does the Department/Program/Division account for preventive maintenance of its equipment? (O nofo tapena le matagaluega/polokalama/vaega aua le puipuiga ma le faaleleia o ana meafaigaluega):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (67%)	0 (0%)	1 (33%)	0.82	3

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**4b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

**5a. Is the equipment used by this Department/Program/Division similar to that used in the workplace or at a higher level institution? (O tai tutusa meafaigaluega a le matagaluega/polokalama/vaega ma mea e faaoga i falefaigaluega poo isi kolisi ma iunivesite?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (33%)	1 (33%)	1 (33%)	0	3

**5b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

**6a. Is there a need to update/upgrade equipment for improvement of services? (O moomia ona siitia le tulaga o meafaigaluega mo le faaleleia o auunaga?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (67%)	1 (33%)	0 (0%)	0.82	3

**6b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

This is necessary every 3 years, and is encouraged by MIS.

**1a. Is the budget information available to this Department/Program/Division? (O tatala le avanoa e maua ai ni faamaumauga o le Tala o le Tupe e ta'ita'i o matagaluega/polokalama/vaega?):**

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	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (67%)	0 (0%)	1 (33%)	0.82	3

**1b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

**2a. Are faculty/staff involved in Department/Program/Division annual budget planning? (O 'auai faiaoga/'au faigaluega i le fuafuaina o le tala i le tupe faaletausaga a le matagaluega/polokalama/vaega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (33%)	0 (0%)	2 (67%)	0.82	3

**2b. Please explain Fa'amolemole fa'amatala):**

Text Responses

**3a. Does the Department/Program/Division provide guidance on budget processes, analysis, and preparation? (O ofo atu e le matagaluega/polokalama/vaega ni ta'iala o le faagaoioiga o tala o tupe, iloiloga ma sauniga?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (67%)	0 (0%)	1 (33%)	0.82	3

**3b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

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**4a. Is adequate financial support available to meet the needs of this Department/Program/Division? (O lava le lagolago tau tupe o faaavanoa atu mo matagaluega/polokalama/vaega?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	1 (33%)	1 (33%)	1 (33%)	0	3

**4b. Please explain (Fa'molemole fa'amatala):**

Text Responses

**5a. Does the Department/Program/Division effectively use its current financial resources to achieve its mission? (O faaaogā tatau e le matagaluega/polokalama/vaega ana alaga'oa tau tupe e ausia ai lana manulauti?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (50%)	0 (0%)	2 (50%)	0.94	4

**5b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

I don't deal with that

**6a. Does the Department/Program/Division have any budget priorities to implement for continuous improvement to achieve its mission? (O iai ni faamuamua tau tala o le tupe a le matagaluega/polokalama/vaega o fia faatino mo le alualu pea i luma, ina ia ausia ai lana manulauti?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	2 (67%)	0 (0%)	1 (33%)	0.82	3

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**6b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

**1a. Is technology used to improve student learning and services? (O faaaoga le tekonoosi e faaleleia ai aoaoga ma tautua mo tagata aooga?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	4 (100%)	0 (0%)	0 (0%)	1.89	4

**1b. Please explain (Fa'amolemole fa'amatala):**

Text Responses

Yes technologies is making learning much easier nowadays.  
 they used the computer to type there work they also use the internet to do research on different subject.

**2. Check the following technologies sufficient to perform your duties:**

	Available/Accessible (Avanoa/Faigofie ona maua)	Appropriate (Talafeagai)	Current (Tekonoosi o le taimi nei)	Standard Deviation	Responses	Weighted Average
ASCC Online Systems (Moodle, Compliance Assist, Colleague, Webmail, Website etc.) (Sisitema a le Kolisi Tuufaatasi (polokalama e fai ai vasega)	3 (75%)	1 (25%)	0 (0%)	1.25	4	1.25 / 3
Software (Microsoft Office, SPSS,	3	1	0	1.25	4	1.25 / 3

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	Available/Accessible (Avanoa/Faigofie ona maua)	Appropriate (Talafeagai)	Current (Tekonolosi o le taimi nei)	Standard Deviation	Responses	Weighted Average
CAD, Autodesk, etc.) (Poloklama tau komepiuta)	(75%)	(25%)	(0%)			
Internet Connectivity (speed, etc.) (Fesootaiga tau initaneti)	3 (75%)	1 (25%)	0 (0%)	1.25	4	1.25 / 3  1.25 / 3

**Other technologies used (Ma isi tekonolosi faaaoga):**

Text Responses

Laptops and projectors

use for email and sending homework though internet.

**1. Are the following student support services available and accessible to students when needed? (O tatala avanoa ma faigofie ona maua auaunaga nei e tagata aoga pe a mana'omia?):**

	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses	Weighted Average
Computer Labs (Potu Komepiuta)	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
Counseling (All types of Counseling) (Faufautua (Soo se Ituaiga):	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
Financial Assistance (ex. Financial Aid, Work-Study, Scholarship,	4	0	0	1.89	4	1 / 3

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	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses	Weighted Average
Deferred Payment Plans) (Fesoasoani Tau Tupe (ftg Fesoasoani Tau Tupe mai le Malo Tele, Polokalama Galue ma Aoga, Sikolasipi, Fuafuaga tau Pili Totogi Tolopō):	(100%)	(0%)	(0%)			
Library (Faletusi):	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
Academic Tutoring (Fesoasoani i meaaoga):	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
Academic Advising (i.e., Online Information, Faculty Availability) (Faufautua i mataupu tau'ave (fa'ata'ita'iga, Faamatalaga i le Upega, avanoa o faiaoga):	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
Campus Life (i.e., Security, Extra Curricular, Co-Curricular, etc.) (Olaga Faakolisi: (fa'ata'ita'iga, Malu o le Kolisi, Mataupu/faatinoga faaopoopo ma isi):	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
Admissions and Records (Application, Transcripts, etc.) (Ofisa Faaulufale ma Faamaumauga (Tusi talosaga, Faamaumauga aloaia o togi maua, ma isi):	4 (100%)	0 (0%)	0 (0%)	1.89	4	1 / 3
						1 / 3

**1a. Does your Department/Program/Division help to ensure safety awareness and emergency procedures for its personnel, students and community? (i.e., Fire extinguishers, evacuation plans, First-Aid, etc.) (O fesoasoani lau matagaluega/polokalama/vaega e faamautinoa le silafia o puipuiga ma faatinoga o gaoioiga aua faalavelave faafuase'i mo au tagata faigaluega, tagata aoga ma tagata lautele? (fa'ata'ita'iga, Fagu tineimu, fuafuaga faataatia mo le tuua o le nofoaga, Fesoasoani Muamua, ma isi):**

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	Yes (Ioe)	No (Leai)	Do not know (Leiloa)	Standard Deviation	Responses
All Data	4 (100%)	0 (0%)	0 (0%)	1.89	4

**1b. Please explain (Fa'amolemole fa'amatala):**  
 Text Responses